



New Klean Wholesale B2B Site **Instructions and Basics**

We are excited to announce our all new B2B web site! We have moved from NuOrder over to a new Shopify B2B store, which will give us lots of advantages and increased functionality.

Benefits and Improvements

- Easier shopping and browsing of all products, including pre-order (2025) and seasonals
- Add multiple SKUs and colors at once
- Quickly re-order from past orders (adding same items to a new cart)
- Split orders for ATS and pre-order products
- More flexibility for Sales Rep and Retailers for online ordering
- Options for online payments - including net terms on account and pre-paid (credit card)
- Shipping calculated and paid on orders - including shipping promos (50% off and free shipping levels)
- More flexibility with pricing, customer category groups, new product launches and more!
- Tighter integration with our Sage ERP
- Additional functionality **coming soon!**
 - Custom Co-Brand orders online - upload artwork for engraving or digital printing - add-on directly to inline orders

We are dedicated to all of our Klean retailers to help the business grow and using this new online tool will hopefully help make it easier. Like any new platform, there will be a learning curve and may be some issues, but we appreciate your patience moving over from NuOrder. We are here to support you in using the new site, so please provide any feedback and identify any issues so we can continue to improve the site, online experience, and our wholesale ordering process.

If you have any questions or issues, please contact Taylor Wijnhamer (twijnhamer@kleankanteen.com) or email wholesale@kleankanteen.com. We can set up individual online trainings as needed or answer any questions to make this transition as easy as possible.

Below are some basic instructions to access and shop on the new site.

Topics

- [Logging In](#)
- [Shopping](#)
 - [Ordering Multiple Variants/Colors](#)
 - [Pre-Ordering Products](#)
 - [Checkout Specifics](#)
 - [Re-Ordering](#)

Logging In

- You will be sent an account invite from Shopify to create your login and password on the new site (*will come from wholesale@kleankanteen.com*)
- Each customer email will have unique login, pre-populated with their Klean account contact info, shipping addresses and other data in our system.
- You can update your account info as needed in the Klean B2B site.

Login

An approved Klean Kanteen Wholesale or Custom account is required to access and order from this site. Please enter your email and password to login, or click Sign Up to request access and apply for an account.

E-mail

Password [Forgot your password?](#)

LOGIN

[Don't have an account? Sign up](#)

Shopping

- You can shop online just like any other ecomm store, browsing top navigation SHOP by category, product line, or features collections.
- Items will display in grid, with quick Add to Cart functionality

The screenshot displays the Klean Kanteen website interface. At the top, there is a navigation bar with links for Shop, Featured, SALE, Product Lines, and About, along with the Klean Kanteen logo and search, cart, and account icons. Below the navigation, a grid of product categories is shown: Drink (Insulated Water Bottles, Non-Insulated Water Bottles, Tumblers, Cups and Mugs, Thermos), Food (Food Boxes, Food Canisters), Kids (Baby Bottles, Kids' Water Bottles, Kids' Cups, Kids' Lunch Boxes), and Accessories (Bottle Caps, Cup and Mug Lids, Steel Straws). A large banner for 'Insulated Water Bottles' is featured, indicating 43 products are available. Below the banner, a product grid shows three items: a 12oz Classic Kid's Insulated Water Bottle with Sport Cap (Hawaiian Ocean color, \$10.50), a 12oz Classic Kid's Insulated Water Bottle with Sport Cap - Mixed 6-Pack (\$83.70), and a 12oz TKWide Insulated Coffee Tumbler with Cafe Cap (Beryl Green color, \$10.50). A dropdown menu for 'Product Lines' is open on the right, listing categories such as Insulated TKWide, Insulated Classic, Single-Wall Wide, Single-Wall Classic, Rise Drinkware, Rise Food Boxes, TKCanisters, TKPro, Kid Kanteens, Pints and Cups, and Accessories.

Collection Notes

- **Price** will apply any discounts to per item list price and pack \$ total.
NOTE: this includes any sale SKUs or customer specific pricing.

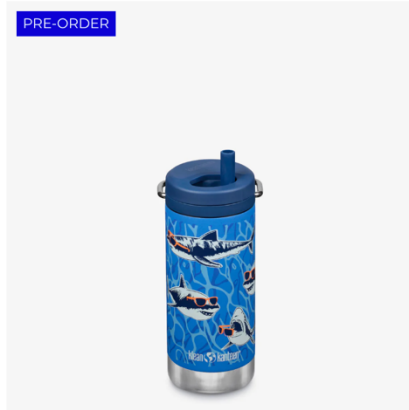
- You will see **qty rules apply**, including case quantities (pack sizes) and minimums. These are indicated under each product.

Qty rules apply

- This product comes in pack sizes of 6
- Each variant has a minimum order quantity of 6

- **Pre-Order and Sale** products will be indicated with **BLUE** or **RED** badges.

- **Filters** on left can be used to show products by size, color, cap or price. These can be combined to filter further within a Collection.



12oz TKWide Insulated Water Bottle with Twist Cap



12oz TKWide Insulated Water Bottle with Twist Cap - Ghosts



\$13.20

☰ ☰ ☰

2 products

Size ^

- 12oz (1)
- 16oz (1)
- 20oz (1)
- 25oz (0)
- 32oz (0)
- 64oz (0)

Color ^

Price ▾

Cap ^

- Bamboo (0)
- Café (2)
- Chug (0)

X 16oz
X 20oz
X Corsair
X Café
Clear all

PRE-ORDER

16oz TKWide Insulated Coffee Tumbler with Café Cap

\$15.35

Corsair
▾

−
6
+

Qty rules apply

ADD (\$92.10)

Pre-order

PRE-ORDER

20oz TKWide Insulated Coffee Tumbler with Café Cap

\$16.28

Corsair
▾

−
6
+

Qty rules apply


ADD (\$97.68)

Pre-order

Toggle side filters to show specific products by attributes

Ordering Multiple Variants/Colors








- For easier ordering, click into detailed product pages to order multiple variants all at once, within a simple widget.
- **Stock** column will show available quantities (with green, yellow, red indicators)
- **Price** will apply any discounts to per item list price and pack \$ total.
NOTE: this includes any sale SKUs or customer specific pricing.

	Color	Price	Stock
	Brushed 1008312	\$15.35 Pack (6): \$92.10	● 500+



20oz TKWide Insulated Water Bottle with Twist Cap

From: \$12.25

	Color	Price	Stock	Qty
	Black 1008329	\$16.28 Pack (6): \$97.68	● 500+	- 6 + <small>Qty rules apply</small>
	Blue Tint 1008330	\$16.28 Pack (6): \$97.68	● 500+	- 0 + <small>Qty rules apply</small>
	Heavenly Pink 1010844	\$16.28 Pack (6): \$97.68	● 246	- 12 + <small>Qty rules apply</small>
	Purple Heather 1010845	\$12.25 Pack (6): \$73.50	● 0	! Out of stock <small>Qty rules apply</small>
	Sea Spray 1010110	\$16.28 Pack (6): \$97.68	● 500+	- 0 + <small>Qty rules apply</small>
	Tiger Lily 1009475	\$16.28 Pack (6): \$97.68	● 429	- 6 + <small>Qty rules apply</small>
	Tofu 1010846	\$16.28 Pack (6): \$97.68	● 0	! Out of stock <small>Qty rules apply</small>


ADD TO CART (\$390.72)

Stock levels as well as special sale or customer pricing (per SKU) will be displayed.

Pre-Ordering Products

- Seasonal and upcoming pre-order products (i.e. 2025 colors) will be indicated with blue **PRE-ORDER** badges, both on Collection and Product pages.
- Certain pre-order products will also have **Order Deadline** dates as well as **Available to Ship** dates, shown on product pages.
- Pre-order products can be added to cart as normal, but may be split for orders, shipments, and payments if ordered alongside current available products.

PRE-ORDER



12oz TKWide Insulated Coffee Tumbler with Café Cap

Color selection: Corsair (selected), Sunset, Sea Spray, Peach Parfait

\$13.95

ADD (\$83.70)

Pre-order

PRE-ORDER

16oz TKWide Insulated Coffee Tumbler with Café Cap - Mushroom Floral

\$16.28

Product Code: T011288

Pre-order

Quantity: 6

ADD TO CART (\$97.68)

Qty rules apply

NOTE: You are pre-ordering this product. Order will be split for later shipping and payment, if ordered with current available products.

Order Deadline: 2025-01-17

Available to Ship: 2025-02-17

Floral patterns, mushroom motifs, and intricate botanical designs, these springtime patterns welcome a breath of fresh air. Perfect for gifts, these bottles made from 90% certified recycled steel offer a stylish and sustainable way to stay hydrated.

Our 16oz insulated coffee tumbler was designed with versatility in mind, to create the best coffee tumbler and mug, insulated cup, and water bottle — all in one

For pre-order items, make note of order deadline and available to ship dates.

Checkout Specifics

- Once all items added to cart, proceed to checkout as normal.
- Optional fields for Preferred Ship Date, PO Number and Additional Notes
- Choose from existing Shipping Addresses or add a new address.
- **Shipping Method**
 - Local Pickup is available for Chico area customers only.
 - Economy rates are calculated based on weight of products in cart.
 - Shipping promos and free discounts will auto-apply based on order total or customer group.
- **Payment Method**
 - Most accounts will have **Pay on Account** option. Invoice will be sent after order, based on net terms (30 days, 60 days, etc.)
 - **Pay Online by Card** is for pre-paid accounts, without terms.
- **You must agree to terms and conditions.** This is required to complete checkout.

Select correct payment method and check 'terms and conditions' to complete order.

My Cart Shipping Review & Pay Complete

Preferred Shipping Date

mm/dd/yyyy

Please select your preferred shipping date.

PO Number

Please enter a PO number if applicable.

Additional Notes

Enter additional order notes

Shipping Address Add a new address

Zach King, Klean Kanteen, 3960 Morrow Lane, Chico, 95928

You can edit existing addresses from your account

CONTINUE

Tax and shipping costs shown on next step

My Cart Shipping Review & Pay Complete

Shipping Method

<input type="radio"/> Local Pickup	\$0.00
<input type="radio"/> Economy	\$11.00

Payment Method

<input checked="" type="radio"/> Pay on Account	
<input type="radio"/> Pay Online by Card	

Sub-total \$251.10

Shipping (Zach King, Klean Kanteen, 3960 Morrow Lane, C...) \$0.00

Tax \$0.00

Total \$251.10

I agree to the terms and conditions

COMPLETE ORDER: \$251.10

Enter a preferred ship date, PO number and order note, if applicable.

Re-Ordering Same Items

- You can easily re-order the same items from previous orders or order history
- Simple click the “order again” button on any product within a previous order.
- This will add same item to new cart to start checkout.

Customer Account > #KW1037

You're signed in as TEST VIP Klean King, Zach's Test Company
Any actions you take will be made on their behalf. [Switch Account?](#)



Submitted on 10/30/2024


Status	Payment Method	Shipping Method
Processing	On Account	Economy

Additional Information
test

Shipping Address
Zach King, Zach's Test Company, 3960 Morrow Lane, Chico, 95

Processing

 6	12oz TKWide Insulated Water Bottle with Twist Cap SKU: 1008308	\$90.00 6 x \$15.00
Order again		
 6	12oz Classic Kid's Sippy Bottle SKU: 1010134	\$54.00 6 x \$9.00
Order again		

6 

12oz TKWide Insulated Water Bottle with Twist Cap
SKU: 1008308




[Order again](#)

Click “order again” to add any item to a new cart

My Cart Expand

You're signed in as TEST VIP Klean King, Zach's Test Company
Any actions you take will be made on their behalf. [Switch Account?](#)

+ Add products by SKU or Barcode Actions

	12oz TKWide Insulated Water Bottle with Twist Cap SKU: 1008308 Color: Black In stock 500+	\$63.00 \$10.50 per unit
- 6 + 		
Qty rules apply		
	16oz TKWide Insulated Café Cap and Twist Cap - Mixed 6-Pack SKU: 1008634 In stock 37	\$99.00 \$99.00 per unit
- 1 + 